

Uniden®

FP100

with 3 x One Touch Speed Dial Memories

Operating Guide



Feature•Phone Series

INTRODUCTION



Congratulations on the purchase of your Uniden FP100 Telephone.

The FP100 has been designed and engineered to exacting standards for reliability, long life and outstanding performance.

To obtain the full benefit from your new telephone, please read this Operating Guide thoroughly. For your future reference, please fill in the panel below and attach your Purchase Receipt/Sales docket.

Serial No.

Date of purchase

(found on the bottom of the unit)

Name and address of dealer

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IMPORTANT INFORMATION

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a soft damp cloth for cleaning.
4. Do not use this product near water; for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The telephone may fall, causing serious damage to the unit.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect the product from overheating, these openings should never be blocked or covered. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock. Never spill liquid of any kind on the product.
8. Do not disassemble this product. Take it to qualified service personnel when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect re-assembly can cause electrical shock when the appliance is subsequently used.

IMPORTANT INFORMATION

9. Unplug this product and refer servicing to qualified service personnel under the following conditions:
 - A. If liquid has been spilled into the product.
 - B. If the product has been exposed to rain or water.
 - C. If the product does not operate normally when following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage, and will often require extensive work by a qualified technician to restore to normal operation.
 - D. If the product has been dropped, or the cabinet has been damaged.
 - E. If the product exhibits a distinct change in performance.

IMPORTANT NOTES

We have designed your telephone to conform to local regulations, and you can connect it to most telephone lines. However, each device that you connect draws power from the phone line. We refer to the power drawn as the device's Ringer Equivalence Number (REN or RN). This number is shown on the bottom of your telephone. If you are using more than one phone or other device on the line, add up all the REN's. If the total is more than three, your phones may not ring.

NOTE: You must not connect your phone to any of the following:



- Coin operated systems
- Party-line systems
- Most electronic key phone systems

CARING FOR YOUR TELEPHONE

Clean your telephone using a soft damp cloth.



CAUTION

Do Not Use solvents, detergents, sprays, abrasive pads, scouring powder or other products that may damage your telephone.

Do Not place the telephone in direct sunlight.

Do Not Use in extreme humidity.

**PLEASE READ BEFORE USE AND
SAVE THESE INSTRUCTIONS**

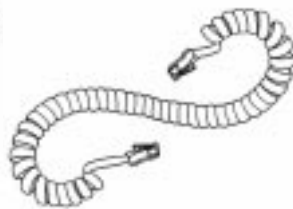
PARTS CHECKLIST (For New Zealand Model)



Base Unit



Handset



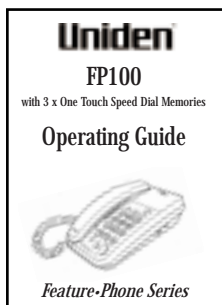
Curly Cord



Telephone Line Cord



Wall Mounting Bracket



Operating Guide



2 x Wall Mounting
Screws and Wall Plugs

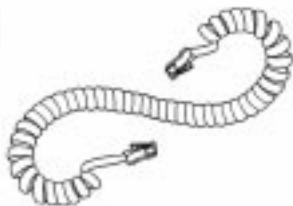
PARTS CHECKLIST (For Australian Model)



Base Unit



Handset



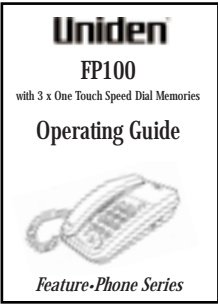
Curly Cord



Telephone Line Cord
and Plug



Wall Mounting Bracket



Operating Guide



2 x Wall Mounting
Screws and Wall Plugs

- **3 One Touch Speed Dial Buttons**

Your most important numbers can be programmed into the memory, for one touch speed dialling.

- **Adjustable Ringer Volume and Tone Controls**

The ringing volume and tone can be adjusted to suit different home or office situations.

- **Wall Mountable**

This telephone can be simply wall mounted, using the enclosed wall mounting bracket and screws.

- **Last Number Redial**

If the number you are dialing is engaged, simply end the call. Then pickup the handset and press the redial/pause button. The telephone will automatically redial the last number called.

- **Hearing Aid Compatible**

Inductive transducer coil handsets provide hearing aid compatibility.

- **Status LED**

Bright red LED provides visual indication for calls 'In Use'.

- **Call LED**

Bright red LED provides visual indication of an incoming call.

- **Redial/Pause Button**

Allows you to store a timed pause in the memory dialing sequence for PABX and Banking Services.

- **Advanced Build Quality**

This telephone has been assembled using the latest state of the art Surface Mount Device (SMD) technology for your additional assurance of quality that goes the distance.

- **Flash Button**

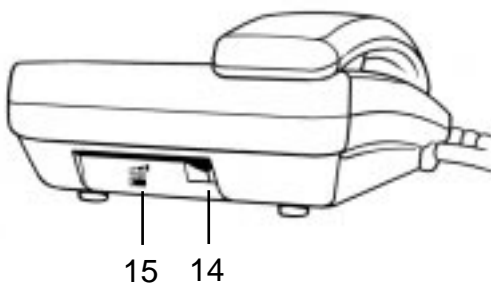
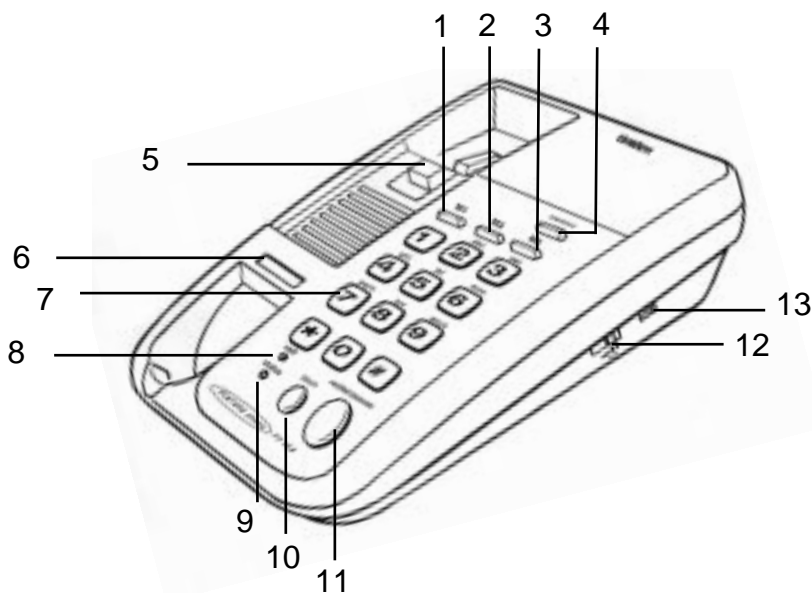
Allows you to access Call Waiting services.

(In New Zealand, Call Waiting is a subscription service)

FEATURES & FUNCTIONS

FEATURES & FUNCTIONS

1. **M1** Button
2. **M2** Button
3. **M3** Button
4. **memory** Button
5. Handset Retainer Tab
6. Telephone Number Card
7. Numeric Keypad
8. **call** LED
9. **status** LED
10. **flash** Button
11. **redial/pause** Button
12. **tone** Slide Switch
13. Not used
14. Telephone Line Jack
15. **ringer** Volume Switch (Hi/Med/Low)



INSTALLATION

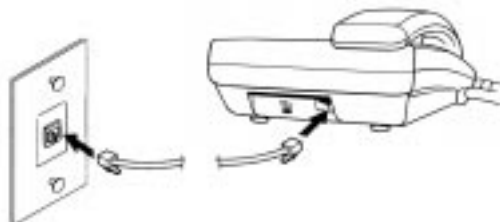
HANDSET CORD CONNECTION

Plug one end of the Handset Cord (curly) into the Handset and the other end into the jack on the side of the telephone.



TELEPHONE LINE CORD CONNECTION

Plug one end of the line cord (straight) into the telephone line jack on the back of the telephone and the other end into the wall outlet.



NOTE: Most phone equipment available now use modular jacks. Phone cords are fitted with a molded plastic connector which plugs into this type of jack. If you do not have modular phone jacks, contact your local telephone company for information about their installation.



CAUTION

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected.
- Use caution when installing or modifying telephone lines.

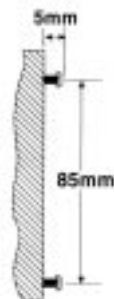
INSTALLATION

WALL MOUNTING

You can mount your phone directly on a wall. Before mounting your phone, consider the following:

- Select a location away from electrical cables, pipes or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Make sure the wall material is capable of supporting the weight of the Telephone.
- Use the screws (supplied) with anchoring devices suitable for the wall material where the Telephone will be placed.

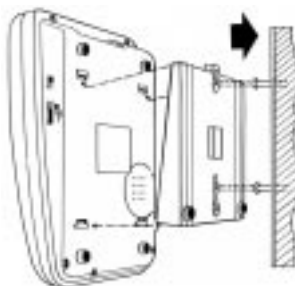
1. Insert two mounting screws 85mm apart. Allow about 5mm between the wall and screw heads for mounting the phone.



2. Gently pull and turn the Handset Retainer Tab 180° and release.



3. Fit the Wall Mounting Bracket to the Bottom of the telephone as shown.



4. Place the Base Unit on the screws and push down until it's firmly seated.

USING YOUR FP100

MEMORY DIAL NUMBERS

3 one touch speed dial numbers can be stored into the memory of your telephone.

STORING ONE-TOUCH SPEED DIAL MEMORIES

1. To program One-Touch Memories (**M1** ~ **M3**).
 - a. Pickup the Handset.
 - b. Press the **memory** button.
 - c. Enter telephone number that you want to program.
 - d. Press the **memory** button.
 - e. Press the speed dial button (**M1** ~ **M3**).

Example: To programme telephone number 273 8383 into one touch memory location number 3.

Pick up the Handset from the Base.

Press the **memory** button.



Enter **2 7 3 8 3 8 3** using the keypad, then press the **memory** button, then press the speed dial **M3** button to complete the process.



NOTE: Each Memory Location (**M1** ~ **M3**) can store a maximum of 16 digits.



Numbers greater than 16 Digits will not be stored.

PAUSE

During the memory storage procedure you may enter a 4 second delay between numbers (for accessing a switchboard, or long distance service) by pressing the **redial/pause** button on the Handset at the point in the number sequence you wish to pause. The **redial/pause** button counts as one digit. Pressing **redial/pause** more than once will increase the length of the pause between numbers.

DIALING ONE TOUCH SPEED DIAL MEMORY NUMBERS

For example, to dial memory 3 from the telephone

1. Pick up the Handset.
2. Press the **M3** button.

The telephone will dial the number stored in this memory location.



NOTE: If you select a memory location that does not have a stored number, the telephone will not dial.

CHAIN DIALING

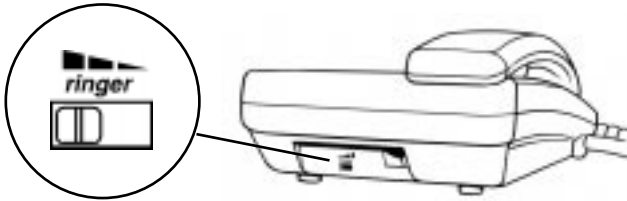
On certain occasions, after dialing a number, you may be requested by the party or service you are calling to enter a special access code, such as when performing a banking transaction. Simply store this number in another memory location, refer to “Storing Memory Dial Numbers” on Page 13.

In this way you can recall both numbers that are stored into their own memory locations at the relevant times.

USING YOUR FP100

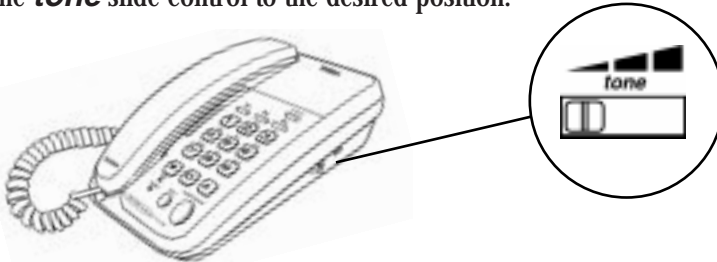
ADJUSTING THE RINGER VOLUME CONTROL

While the phone is ringing, you can adjust the ringer volume of your telephone by moving the **ringer** switch to the desired low/medium/high position.



ADJUSTING THE RINGER TONE CONTROL

While the phone is ringing, you can adjust the Ringer Tone of your telephone by moving the **tone** slide control to the desired position.



LED Indicators

1. **call** LED indicator: Red light which flashes when the telephone is ringing.
This is sometimes referred to as a 'Visual Ringing Indicator'.
2. **status** LED indicator: Solid red light when 'In Use'.



PLACING A TELEPHONE CALL

1. Remove the Handset from the Base.
2. Press the keypad buttons to dial the phone number you want.
3. After you have completed the phone call, place the Handset back on the Base.

REDIAL

If you want to redial the last number dialed, simply pick up the Handset then press the **redial/pause** button. The telephone will automatically redial the last number dialed.

RECEIVING A TELEPHONE CALL

When the phone rings, pick up the Handset from the Base and begin the conversation.

ACCESSING THE CALL WAITING SERVICE USING THE FLASH BUTTON (New Zealand Model only)

While talking you hear the Call Waiting beep signal.

Press the **flash** button. This feature sends a 600mS timed “hook-flash” on the telephone line for accessing services such as Call Waiting, etc.

NOTE: You must subscribe to Telecoms Call Waiting Service before you can use this feature.



ACCESSING CALL WAITING SERVICE USING THE FLASH BUTTON (Australian Model only)

1. While talking, you hear the call waiting signal (series of beep tones).
2. Press **flash** button then **2** to switch call and put the current call on hold.
3. To switch back to original call, press **flash** button then **1**.

NOTE: The **flash** + **2** call waiting procedure toggles call between the incoming and the original call (vice versa). The **flash** + **1** procedure will drop the current call connection and pick up the incoming call or the call on hold.



TROUBLESHOOTING

If your Telephone is not performing to your expectations, please try these simple steps. If you are still unable to resolve the problems, contact Uniden Customer Service for assistance.

New Zealand: 0800 4 UNIDEN
4 864336

Australia: 1800 632 789

Problem	Suggestion
Can't make or receive calls.	<ul style="list-style-type: none">• Make sure you use only the telephone line cord supplied with this telephone.• Check that both ends of the telephone line cord and Handset cord are plugged in.
Can't hear the telephone ringing.	<ul style="list-style-type: none">• Adjust the Ringer Volume to either med/high.• Make sure you do not have too many telephones connected to the telephone line.• Plug another telephone into the telephone socket and check for a dial tone.
One Touch Speed Dial Numbers are not working correctly.	<ul style="list-style-type: none">• Repeat the memory storage procedures detailed on page 13.• Each memory location can store a maximum of 16 digits. Number greater than 16 digits will not be stored
Handset does not hang up in the wall mount Position.	<ul style="list-style-type: none">• Make sure the Handset Retainer Tab has been turned around (point facing up) and the Handset is placed firmly into the cradle.

SPECIFICATIONS

Specifications for New Zealand Model

Compliance	PTC200
Size:	150mm(W) x 225mm(D) x 70mm(H)
Weight:	Approx. 536g

Specifications, Features and availability of Optional Accessories shown are typical and subject to change without notice.

NOTE: FOR USE OF THIS DEVICE IN NEW ZEALAND



1. The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
2. Immediately disconnect this equipment should it become physically damaged, and arrange for its disposal or repair.
3. This equipment shall not be used in any manner which could constitute a nuisance to other Telecom customers.

Specifications for Australian Model

Compliance	TS001, TS002, TS004, AS/NZS3548, TS008
Size:	150mm(W) x 225mm(D) x 70mm(H)
Weight:	Approx. 536g

Specifications, Features and availability of Optional Accessories shown are typical and subject to change without notice.

WARRANTY

One-Year Limited Warranty

Important: Evidence of original purchase is required for warranty service.

WARRANTOR: Uniden Australia Pty Limited ACN 001 865 498
Uniden New Zealand Limited

ELEMENTS OF WARRANTY: Uniden warrants to the original retail owner for the duration of this warranty its FP100 (hereinafter referred to as the Product), to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original retail owner only, shall terminate and be of no further effect 12 months after the date of original retail sale. This warranty will be deemed invalid if the product is: (A) Damaged or not maintained as reasonable and necessary, (B) Modified, altered or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) Improperly installed, (D) Repaired by someone other than an authorised Uniden Repair Agent for a defect or malfunction covered by this warranty, (E) Used in conjunction with any equipment or parts or as a part of a system not manufactured by Uniden.

PARTS COVERED: This warranty covers for one (1) year, the Telephone and Handset only. All accessories (Cable, Modular Plug, etc) are covered for 90 days only.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, the warrantor, at its discretion, will repair the defect or replace the product and return it to you without charge for parts and service. **THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS GUARANTEE IS IN ADDITION TO AND DOES NOT IN ANY WAY AFFECT YOUR RIGHTS UNDER THE CONSUMER GUARANTEE ACT.**

WARRANTY CARD: If a Warranty Card has been included with this Product, please complete and return to us within 14 days of purchase. Your name and the serial number of the Product will then be registered in our database and this will help us process your claim with greater speed and efficiency should you require warranty service.

PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: In the event that the product does not conform to this warranty, the Product should be shipped or delivered, freight pre-paid, with evidence of original purchase (e.g. a copy of the sales docket) to the warrantor at:

UNIDEN AUSTRALIA PTY LIMITED

SERVICE DIVISION

345 Princes Highway, Rockdale, NSW 2261

Ph: (02) 9599 3577 Fax: (02) 9599 3278

FREE CALL 1800 632 789

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre. (Contact Uniden for the nearest Warranty Agent to you)

UNIDEN NEW ZEALAND LIMITED

SERVICE DEPARTMENT

150 Harris Road, East Tamaki, Auckland

Ph: 0-9-273 8383 Fax: 0-9-274 0009

Toll Free: 0800 4 UNIDEN

4 8 6 4 3 3 6

Customers in other States should ship or deliver the Product freight pre-paid to their nearest Uniden Authorised Repair Centre. (Contact Uniden for the nearest Warranty Agent to you)

THANK YOU

FOR PURCHASING A UNIDEN PHONE!

Uniden[®]
A Clear Signal of What's Ahead.

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